PETERBOROUGH



Person Specification

Adrian Chapman

JOB TITLE: Permit Officer POST NO: 003080

GRADE: 7 DEPARTMENT:

Place and Economy

DIRECTOR:

HOURS 37

DIVISION: Peterborough Highway

Services

DATE: 13th December 2023 **COMPLETED BY**: Kevin Ekins

ATTRIBUTES	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
SKILLS & ABILITIES	Ability to manage competing priorities and deadlines	Ability to use Confirm software system or equivalent system for streetworks Ability to build rapport with internal and external stakeholders
	Good interpersonal and written communication skills	
	Good organisational and record keeping skills	
	Ability to manage own time and deliver what is required in an efficient manner	
	Ability to work as part of team and contribute and assist other officers in their duties	
	Able to understand and interpret legislation, using this to make decisions relating to permit applications.	
	Good problem solving skills	
	Accurate and pays attention to detail	
KNOWLEDGE	Knowledge of the New Roads and Street Works Act 1991 (Training will be provided) Knowledge of the Traffic Management Act 2004	Knowledge of Peterborough area and its road network
	and the National Conditions for Permit Schemes (Training will be provided)	
EXPERIENCE	Significant experience of using computerised mapping systems	Experience of a computerised street works database system to analyse and input street works notices / permits
	Experience in using computer applications such as Microsoft products	

		Procedural experience of applying the New Roads and Street Works Act 1991
QUALIFICATIONS	Minimum GCSE or equivalent in Mathematics and English	
PERSONAL CIRCUMSTANCES	Flexible and able to cope with change Able to work in the office from 8 a.m. every other week	Ability to travel within the local area
EQUALITY	Candidates must demonstrate understanding of, acceptance and commitment to the principles underlying equal opportunities.	
CUSTOMER CARE	Knowledge and understanding of effective customer care	

[At the end of each criteria the following codes are used to indicate how the criteria will be assessed: (Al) Application / Interview, (P) Presentation, (W) Written Test.]