

Person Specification

JOB TITLE

Crematorium
Technician

POST NO: TBC

GRADE: 6 pro rata

DEPARTMENT:
Corporate Services

HOURS: 22.2

DIVISION:
Customer Services

DIRECTOR:
Mark Sandu

DATE: 19 Jan 2023

COMPLETED BY: Danny Corr

ATTRIBUTES	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
KNOWLEDGE	<ul style="list-style-type: none"> The ability to demonstrate an understanding of good customer care (A/I). Knowledge of Health and Safety legislation, guidelines, COSHH, etc, (A/I). Knowledge of manual handling techniques. (A/I) 	<ul style="list-style-type: none"> Knowledge of crematorium and cremation practices (A/I). Knowledge of codes of practice relating to crematoria
SKILLS & ABILITIES	<ul style="list-style-type: none"> The ability to work as part of a team (A/I). Effective written and oral communication skills (A/I). To be able to speak fluent English. (A) Computer and keyboard skills (A/I). Ability to maintain accurate records (A/I). 	<ul style="list-style-type: none"> The ability to understand and operate a cremator in accordance with the FBCA Code of Practice (A/I).
EXPERIENCE	<ul style="list-style-type: none"> Experience of dealing with the public and external organisations on the telephone or in person in a professional and sensitive manner (A/I). 	<ul style="list-style-type: none"> Experience of cleaning a public building to a high standard (A/I). Experience of working in a crematorium environment (A/I).
QUALIFICATIONS	<ul style="list-style-type: none"> If not a holder of the FBCA Cremator Technician's Certificate (or equivalent), a willingness to study for and obtain the qualification within 12 months of appointment (A/I). 	<ul style="list-style-type: none"> Holder of the ICCM Cremator Technician's Certificate (or equivalent) (A/I).
PERSONAL CIRCUMSTANCES	<ul style="list-style-type: none"> Ability to work flexible hours (A/I). 	

EQUALITY	Candidates must demonstrate understanding of, acceptance and commitment to the principals underlying equal opportunities. (A & I)	
CUSTOMER CARE	Knowledge and understanding of effective customer care (A & I)	

*[At the end of each criteria the following codes are used to indicate how the criteria will be assessed:
(AI) Application / Interview, (P) Presentation, (W) Written Test.]*