| PERSONAL<br>CIRCUMSTANCES | <ul><li>Ability to work out of hours</li><li>Ability to travel across the county</li></ul>  |  |
|---------------------------|---|--|
| EQUALITY                  | Candidates must demonstrate understanding of, acceptance and commitment to the principals underlying equal opportunities. (A & I) |  |
| CUSTOMER CARE             | Knowledge and understanding of effective customer care (A & I)  |  |

[ At the end of each criteria the following codes are used to indicate how the criteria will be assessed: (AI) Application / Interview, (P) Presentation, (W) Written Test.]