



Person Specification

JOB TITLE: Reablement Support Worker **POST NO:**
GRADE: Grade 5 **DEPARTMENT:** Reablement Team
HOURS:
DIVISION: Adult Social Care **DIRECTOR:** Charlotte Black
DATE: 01.09.2017 **COMPLETED BY:** Laura King

ATTRIBUTES	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
KNOWLEDGE	<ul style="list-style-type: none"> Knowledge and understanding of good customer care. (A&I) 	<ul style="list-style-type: none"> Knowledge of food handling procedures Previous occupational training in Moving & Handling and Personal Care delivery
SKILLS & ABILITIES	<ul style="list-style-type: none"> Ability to communicate effectively both in writing and verbally, with service users and colleagues (A&I) Ability to deliver full care support to clients who are unable to do this for themselves. Ability to work as part of a team and as a lone worker Ability to give encouragement and confidence to clients working towards outcome focused goal plans. Ability to visit people within their own homes taking into account cultural and religious requirements (A&I) Ability to be fair and calm in all situations with colleagues and service users (A&I) Ability to identify potential Safeguarding concerns (A & I) Ability to follow departmental guidelines, policies and procedures Implementing agreed support plans to enable and support care as part of a reablement pathway. 	<ul style="list-style-type: none"> Up to date knowledge of health and social care and current practices in delivery of care. Knowledge of basic OT Equipment, for the promotion of service users independence
EXPERIENCE	<ul style="list-style-type: none"> Experience of working within a Health and / or Social care background. Experience of working with the public, face to face. (A & I) Experience of working directly with older and or physically disabled/vulnerable people. (A&I) 	<ul style="list-style-type: none"> Experience of working with clients towards goal based support plans

QUALIFICATIONS	<ul style="list-style-type: none"> • Minimum of NVQ level 2 in health or social care, or a commitment to work towards achievement of appropriate National Vocational Qualifications or equivalent within agreed target. • A drivers licence (A & I) 	<ul style="list-style-type: none"> • NVQ 3 in Health or Social Care.
PERSONAL CIRCUMSTANCES		
EQUALITY	<ul style="list-style-type: none"> • Candidates must demonstrate understanding of, acceptance and commitment to the principles underlying equal opportunities. (A & I) 	
CUSTOMER CARE	<ul style="list-style-type: none"> • Knowledge and understanding of effective customer care (A & I) 	

*[At the end of each criteria the following codes are used to indicate how the criteria will be assessed:
(AI) Application / Interview, (P) Presentation, (W) Written Test.]*