



	<ul style="list-style-type: none"> <li>• The ability to work effectively as an individual and as a member of a team (A,I,P)</li> <li>• Able to design and produce clear and effective guidance, information and publicity material (A,I)</li> <li>• Ability to make accurate recording of information and events including numerical calculations onto data bases (A,I)</li> <li>• Ability to make accurate visual inspections/surveys and generate reports on findings in plain language (A,I).</li> <li>• The ability to converse at ease with customers and provide advice in accurate spoken English is essential for the role.</li> </ul>	
<b>EXPERIENCE</b>	<ul style="list-style-type: none"> <li>• Experience of dealing with members of the public to resolve disputes (A,I)</li> <li>• Experience of presenting and preparing cases in formal situations (A,I)</li> </ul>	<ul style="list-style-type: none"> <li>• Experience of geographical information systems (A)</li> <li>• Experience in using CIVICA (Flare) software</li> </ul>
<b>QUALIFICATIONS</b>	<ul style="list-style-type: none"> <li>• Environmental or science based Diploma or Degree (A,I)</li> </ul>	<ul style="list-style-type: none"> <li>• Institute of Acoustics Certificate of Competence in Environmental Noise Monitoring (A)</li> </ul>
<b>PERSONAL CIRCUMSTANCES</b>	<ul style="list-style-type: none"> <li>• Current driving licence and access to a suitably insured vehicle for use in connection with duties (A)</li> <li>• The ability and willingness to participate in work duties outside the normal hours of work (A)</li> <li>• The ability to be able to undertake site visits for the purpose of this post, including working at heights, and in adverse weather conditions and terrain (A)</li> <li>• Willing to undertake training as necessary for the effective implementation of the post's requirements (A)</li> </ul>	
<b>EQUALITY</b>	<ul style="list-style-type: none"> <li>• Candidates must demonstrate understanding of, acceptance and commitment to the principles underlying equal opportunities (A,I)</li> </ul>	
<b>CUSTOMER CARE</b>	<ul style="list-style-type: none"> <li>• Knowledge and understanding of effective customer care (A,I)</li> </ul>	

[At the end of each criteria the following codes are used to indicate how the criteria will be assessed: (A) Application/Interview, (P) Presentation/Practical Test, (W) Written Test.]