

Person Specification

JOB TITLE:	Youth Support Worker	DEPARTMENT:	Children Services
SCALE:	JNC Youth Support Worker (First Level) £7.85 p/h	DIRECTOR:	John Richards
DIVISION:	Universal Services	COMPLETED BY:	Rachel Rouncefield
DATE:	16.07.08		

ATTRIBUTES	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
KNOWLEDGE	<ul style="list-style-type: none"> Knowledge & understanding of current issues facing young people – <i>A/</i> 	<ul style="list-style-type: none"> Up to date knowledge of youth work theory and practice
SKILLS & ABILITIES	<ul style="list-style-type: none"> Good Communication skills with both young people and adults – <i>A/</i> Good organisational skills – <i>A/</i> Effective record keeping & ICT skills – <i>A/</i> Excellent listening and support skills – <i>A/</i> Ability to engage young people in appropriate youth work relationships in a variety of settings – <i>A/</i> The ability to work as a team member – <i>A/</i> 	
EXPERIENCE	<ul style="list-style-type: none"> Experience of working directly with young people – <i>A/</i> Experience of working in community settings – <i>A/</i> Experience of working in a team – <i>A/</i> Experience of record keeping– <i>A/</i> 	<ul style="list-style-type: none"> Experience of actively involving young people in decision making – <i>A/</i>
QUALIFICATIONS	<ul style="list-style-type: none"> NVQ Level 1 – or recent recognised equivalent 	
PERSONAL CIRCUMSTANCES	<ul style="list-style-type: none"> Ability to work 1 evening per week - <i>A/</i> 	
EQUALITY	<ul style="list-style-type: none"> Candidates must demonstrate understanding of, acceptance and commitment to the principles underlying equal opportunities – <i>A/</i> 	
CUSTOMER CARE	<ul style="list-style-type: none"> Knowledge and understanding of effective customer care – <i>A/</i> 	

*[At the end of each criteria the following codes are used to indicate how the criteria will be assessed:
 (A/)* Application / Interview, *(P)* Presentation, *(W)* Written Test.]