

Person Specification

JOB TITLE:	Reablement Support Worker	DEPARTMENT:	Reablement Team
GRADE:	Grade 5	DIRECTOR:	Adrian Chapman
HOURS	26	COMPLETED BY:	<u>Linda Mottram</u>
DIVISION:	Adult Social Care	DATE:	<u>22.11.2012</u>

ATTRIBUTES	ESSENTIAL CRITERIA	DESIRABLE CRITERIA
KNOWLEDGE	<ul style="list-style-type: none"> Knowledge and understanding of good customer care. (A&I) 	<ul style="list-style-type: none"> Knowledge of food handling procedures Previous occupational training in Moving & Handling and Personal Care.
SKILLS & ABILITIES	<ul style="list-style-type: none"> Ability to communicate effectively both in writing and verbally, with service users and colleagues. (A&I) Ability to work as part of a team and alone. Ability to visit people within their own homes taking into account cultural and religious requirements. (A&I) Ability to be fair and calm in all situations with colleagues and service users. (A&I) Ability to identify potential Safeguarding concerns. (A & I) Ability to follow departmental guidelines, policies and procedures. Implementing agreed support plans to enable and support care as part of a reablement pathway. 	<ul style="list-style-type: none"> Up to date knowledge of health and social care and current practices in delivery of care.
EXPERIENCE	<ul style="list-style-type: none"> Experience of working within a Health and / or Social care background. Experience of working with the public, face to face. (A & I) Experience of working directly with older and or physically disabled/vulnerable people. (A&I) 	
QUALIFICATIONS	<ul style="list-style-type: none"> Minimum of NVQ level 2 in health or social care, or a commitment to working towards 	<ul style="list-style-type: none"> NVQ 3 in Health or Social Care.

	achievement of appropriate National Vocational Qualifications or equivalent within agreed target. <ul style="list-style-type: none"> • A drivers licence (A & I) 	
EQUALITY	<ul style="list-style-type: none"> • Candidates must demonstrate understanding of, acceptance and commitment to the principals underlying equal opportunities. (A & I) 	
CUSTOMER CARE	<ul style="list-style-type: none"> • Knowledge and understanding of effective customer care (A & I) 	

[At the end of each criteria the following codes are used to indicate how the criteria will be assessed: (AI) Application / Interview, (P) Presentation, (W) Written Test.]